

May 13th, 2022

Dear Residents, Family members, and Associates of The Cardinal,

It has been a beautiful May so far! The flowers are blooming, and we are buzzing around as usual! We had a lovely Mother's day brunch and we hope that all of our wonderful mothers felt loved and appreciated last weekend.

Andor labs was here this week conducting our surveillance Covid-19 testing and unfortunately we have had another positive case. This IL resident was well aware that they may be positive, and had been quarantining already prior to the knowledge of a positive test. It can be traced to an off-community event so there is no cause for concern. We will continue to test each Wednesday in the art studio, if we experience another spike in cases, we will resume twice a week testing. If you have any symptoms associated with Covid-19, please quarantine in your apartment, and call the front desk immediately. We will send someone to rapid test if needed. We still are strongly encouraging residents to wear masks especially when away from the community and in public settings. Just today Wake County returned to code yellow due to the high number of new cases.

We will be resurfacing and painting the parking lots next Tuesday May 17th and Wednesday May 18th. We will need to block off the front motor court on the IL side starting Monday evening the 16th. The contractor will be arriving early on Tuesday, and we must have the parking lot completely empty. The work will last all day and the lot will not reopen until Wednesday morning. Wednesday, they will be completing the small drive through area near the Healthcare entrance. This will also be closed all day Wednesday so please make note. The front doors will remain open for residents or guests using the sidewalks, but the Parking lots will not be open. All visitors next Tuesday are directed to the Church Street (brick) deck near the healthcare entrance. Questions? Please contact the front desk.

A new and more thoughtful guest/visitor parking policy has been developed with the aid of staff and residents and will be announced shortly. The updated policy will address the practice of family members having Fobs for access to exterior doors and the underground resident parking garage. The updated policy will follow in the very near future after our paving project is complete.

We want to welcome everyone to our "Topping -Out" celebration on Wednesday May 25th 11am – 2pm for the East Tower expansion. We have a beam that is to be installed in the roof of the new building and we want to invite all residents, their families and associates to sign it. This event marks a milestone for the construction of the expansion, and we want everyone to be a part of it. We will have a reception and a viewing party with details to follow soon so please mark your calendar for this exciting celebration.

We have two 40 foot-banners/signs that we are going to be adding the front of the building along the Cardinal at North Hills Street. These will run down the outside of the North and South Towers facing the NH Park. These will be highly visible from the NH Park and are quite fetching, a great way for us to get the word out about our expansion.

We want to send out a very warm thank you to the Gardening & Who Club(s) for the wonderful job they have done with the raised flowers beds out front. They look colorful, lively, and really make our community look friendly and inviting. Thank you again to everyone involved.

We have finally completed the Phone/TV/Internet installation! There are of course a few loose ends to shore up, but we are very close to closing the chapter on this project. We have already seen the benefits of the new systems and we are very pleased with the upgraded internet speed, greater channel variety, and dependability of the system. If you still have some lingering questions or something is just not working right, reach out to the front desk and we will send someone by to trouble shoot any remaining issues. A member of our Resident Relations team will be coming by each apartment next week to double check that everything is working correctly and to remove any extra equipment.

The balcony cleanings are moving along nicely, and we are hearing amazing things about their service. They wipe down every single inch with soapy water and clean each and every spindle, plus the windows have never been cleaner! We plan to have the initial clean completed by the end of May.

We are pleased to welcome a new member to The Cardinal Sales Team. Erika McMillin will be joining us on Monday, May 16th. Erika has been with Kisco for the last six years as a member of the Magnolia Glen Sales Team. She brings a wealth of knowledge and skill to her new position at The Cardinal. Erika will be attending events and getting to know all The Cardinal associates and residents soon, so please say hello and make Erika feel welcome.

Brad Itkowitz, Culinary Director, is Manager on Duty this weekend and will be available to assist with any need that may arise. I hope you all have a wonderful weekend!

Sincerely,

A handwritten signature in black ink, appearing to read 'Tom Ford', written in a cursive style.

Tom Ford, MPA
Executive Director